SHOTS**Tracker**

AN IMMUNIZATION UPDATE FROM FLORIDA SHOTS

FloridaShots™
keeping shots in check

Training & Resources

Access real-time Florida SHOTS information, training, and resources such as recorded webinar videos, training guides, and data upload information.
www.flshotsusers.com

Florida SHOTS Blog

Find the latest immunization news and system updates.
www.flshotsusers.com/blog

Suggestion Box

Contact us! Your input is very important to us as we continually work to refine Florida SHOTS. Send us your feedback by email:
flshots@flhealth.gov

Florida SHOTS Not-So-Hidden Features

Don't Miss these Helpful Hints

We've worked hard over the years to provide users with helpful resources to fully understand and get the most out of Florida SHOTS. There are quite a few features that you may or may not know about. Check them out today!

Help Text: Did you know every screen has a "Help Text" icon? Click on it to show (or hide) detailed information about each page. Simply click on the help text icon ❓ at the top of every screen to display these helpful tips! You can also find this ❓ icon beside some text fields. When clicked on, the help text will drop-down to appear at the top of the page with an explanation of those criteria fields highlighted in yellow.

Customer Support: Have a question for us? You can contact us from inside the system! Scroll down on the menu to find "Customer Support" that includes links to announcements, contacts, provide feedback, and access to multiple training options. Click on "Provide Feedback" where you can submit your questions and requests directly to our team. We will respond within 24 business hours.

Vaccine Recommendations: Need help simplifying the immunization schedule? Once you load a patient's record, click on the "Immunization Status" page, and you can scroll down the bottom to "View Vaccine Recommendations." This pulls up a personalized list of the possible vaccines for each antigen and the minimum and recommended due dates for each vaccine.

To access more training resources, guides, recorded webinars and more, visit www.flshotsusers.com/training.

Important Reminder: When submitting requests or sending emails to Florida SHOTS staff, please do not include any patient information. If you have questions regarding a specific patient, please contact the Helpdesk by phone at 1-877-888-7468.
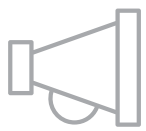
Need Help? Live Support Available 8am–5pm, Monday–Friday ET
P: 877-888-SHOT(7468) | F: 850-412-5801 | E: flshots@flhealth.gov
Bin A-11, 4052 Bald Cypress Way | Tallahassee, FL 32399-1719 | www.flshots.com

CDC

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You Said It

Typically, we like to interview users to hear what features you like about Florida SHOTS and how you've incorporated the system into your daily workflow. This month, we are highlighting feedback from our <u>live webinar sessions</u> over the past 2 months.

It's always helpful to hear from you and helps us tailor these trainings to your needs. Thank you for taking the time to share your feedback!

"Well done and well organized!"

"Although much of what was presented did not directly pertain to me at the school, it was beneficial to see this side of SHOTS for a more complete understanding. Thank you!"

"Please provide more trainings for COVID-19 Vaccines"

"I thought I was completing my VFC order correctly, but now I learned some new processes. Very good course. Thank you."

"Educational and informative"

"Well done! Thank you for this Webinar!!"

"Great refresher on personnel management, and initial training for VFC renewal."

"Very interesting training. Thank you"

"Great job Fatima—as always"

"Would like a webinar specific to monthly Inventory and what reports need to be included"

"Fatima is the best!"

We're Here for You!

If you'd like to share questions, comments, or feedback remember to use the **"Provide Feedback"** button on the **"Customer Support"** menu in the system. Or you can always reach out to our helpdesk at (877) 888-SHOT or flshots@FLhealth.gov.

Data Quality Spotlight

Don't Forget to Check Your Codes!

Did you know that having incorrect or outdated CVX, MVX and VIS codes in your EHR's immunization table can result in vaccine messages getting rejected and not transferring to patient records? Make sure to regularly review and update to ensure you have the correct codes. See here for important links:

1. **CVX code table:** Immunization codes sent by your EMR to FLSHOTS.

2. **MVX code table:** Vaccine manufacturers table.

3. **Vaccine Information Statements (VIS) dates:** These are the most up-to-date CDC patient vaccine information forms.

To learn more data upload tips, visit **flshotsusers.com/training/live-training** and sign up for the "Data Quality Report" training offered the third Wednesday of every month.

Upload Tip: Patient ethnicity, as well as other data elements, are reporting requirments per the Department of Health, Emergency Rule 64DER20-43.

Did You Know?

Did you know there are a few things you can do to prevent duplicate records from ever being created? Providing full names, up-to-date addresses, and completing as many fields as possible allows Florida SHOTS to cross-reference information and update existing records. Also, remember to click on "**Release Patient Record**" when you're done to prevent locked records and uploading errors.

Tech Tips

"Have the password requirements for Florida SHOTS changed?"

Yes! As of October 8, 2022, new Florida SHOTS passwords must have the following parameters:

- Must be 10 to 30 characters long
- Must contain at least 1 lower-case, 1 upper-case, 1 number and 1 special character
- Cannot contain common password words such as "password", "admin", "12345", etc.
- Cannot contain more than 4 of the same repeating characters
- Cannot contain your system user ID
- Cannot be any of the previous 3 password used or any password used in the last 90 days

You will need to use new requirements when the system prompts you to update your password.

Participating Software Providers

These software companies have created data exchange capabilities between Florida SHOTS and their EMR, practice management, or billing software. For a definition of capabilities by certification level, see "Participating Software Companies" at **www.flshotsusers.com.**

Platinum Providers

Advanced Data Systems (ADSC)
AdvancedMD
Agastha
Allscripts
Amazing Charts
Athena Health
Azova Health
Care Cloud
CareDox
Cerner
Charm Health
Comtron Medgen EHR
Cpsi
CureMD
eClinicalWorks
eMDs
eMedical Practice
Epic
Experity Health
GE Healthcare
GlaceEMR
Greenway Health
Henry Schein MicroMD
iPatientCare

IronBridge
iSalus HealthcarKareo
McKesson Med3000
MDFlow
MDRhythm
MDVita EHR
MEDENT
MedHost
Medicat
MEDITECH
MyVax
Netsmart Technologies
NextGen Healthcare
NovoClinical
Office Practicum
Pediatric Concier
Physician's Computer Company PCC
Practice Fusion
PrognoCIS
PyraMED
Quanum
Script Management Partners (smp)
Sevocity
STC ImmsLink

STI Computer Services
TriMed Technologies

Gold Providers

Acrendo
AdaptaMed
Agility
American Medical Software
AMOS
Axion Health
Benchmark Systems
blueEHR
Centriq
ChartAccess
CollaborateMD
CompuGroup Medical
Corepoint
DRS Enterprise
ehrTHOMAS
eMDs MDVIP
Falcon Physician
Flatiron
Focus School Software
GeniusDoc
GloStream

Greenway Medware
Health Care Systems
Greenway Success EHS
Hello Health
InSync
Intermedix Medios
MD Land
Meditab IMS Clinical
Med+Proctor
ModuleMD WISE
Mulesoft Anypoint Platform
NCG Medical Perfect Care
Office Ally
OmniMD
OneTouch EMR
PDX
Practice Choice
Professional Software for Nurses, Inc
Pulse Systems
Sense Crop
SOAPware
Sorrell Solutions, LLC
Vipa Health
Waiting Room Solutions

For a list of data upload linkages currently in development, contact Diane McLeod at (813) 270-9785.
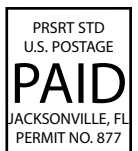
529 MILLION+ SHOTS

As of November 1, 2022, we've processed more than 529 million shots via data upload from over 15,000 participating healthcare providers and multiple insurance organizations. There are also 2,967 real-time live web service healthcare provider connections through 138 EHRs.

Interested in learning more about how your EHR software could be set up to upload shot data to Florida SHOTS? Check out page 3 of this issue to see which software companies are currently participating, or visit **www.flshotsusers.com** for current data upload information.

Florida SHOTS™
keeping shots in check

The Florida Department of Health Immunization Section
Bin A-11, 4052 Bald Cypress Way
Tallahassee, FL 32399-1719

**Florida SHOTS Enrollment:
Fast. Easy. Free.**
www.flshots.com

ACCURACY COUNTS

Double check your data before liftoff

A small error, like inputting the wrong vaccine code, can lead to a major problem, like inadequate vaccine inventory, down the line. Do your part to keep Florida SHOTS accurate by using the Upload Data Quality Report to regularly monitor your uploads and quickly correct any errors or warnings.

FACT: A rocket off course by 1° would miss the moon by over 4,000 miles.