

# SHOTSTracker

AN IMMUNIZATION UPDATE FROM FLORIDA SHOTS



VOLUME 17 ISSUE 1

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### Training & Resources

Access real-time Florida SHOTS information, training, and resources such as recorded webinar videos, training guides, and data upload information. [www.flshotsusers.com](http://www.flshotsusers.com)



### Florida SHOTS Blog

Find the latest immunization news and system updates. [www.flshotsusers.com/blog](http://www.flshotsusers.com/blog)



### Suggestion Box

Contact us! Your input is very important to us as we continually work to refine Florida SHOTS. Send us your feedback by email: [flshots@flhealth.gov](mailto:flshots@flhealth.gov)

## COVID-19 Vaccines in Florida SHOTS



Across Florida, COVID-19 vaccines are currently being administered by certain sites including hospitals, county health departments, and a limited number of pharmacies. As vaccine supply increases, additional providers will be able to receive and administer these vaccines.

To become a COVID-19 vaccine provider, your organization must be enrolled in both Florida SHOTS and the Vaccines for Children/Adult Program. To learn about the process, please visit our website at [www.flshotsusers.com](http://www.flshotsusers.com) and [www.floridahealth.gov](http://www.floridahealth.gov).

Once you are enrolled as a COVID-19 provider and supply is available, the COVID-19 vaccine program staff will provide detailed information about how

to receive vaccines. We have several new and existing training resources to assist you in preparation for inventory management and reporting of COVID-19 vaccines. We also have numerous training materials covering adding vaccinations, managing your VFC inventory, and covering the most important features for full-access users. You can find all these and more at [flshotsusers.com/training](http://flshotsusers.com/training).

For additional information: Contact the COVID-19 Vaccine Enrollment Desk at 833-701-1397 or [CovidVaccineProgram@flhealth.gov](mailto:CovidVaccineProgram@flhealth.gov).

To access all of these resources and more, visit [www.flshotsusers.com/training](http://www.flshotsusers.com/training).

### Please Note:

Once your office is enrolled as a COVID-19 provider with the VFC/VFA and Florida SHOTS, you do not need to call or email to check your status.

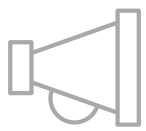


Need Help? Live Support Available 8am-5pm, Monday-Friday ET

P: 877-888-SHOT(7468) | F: 850-412-5801 | E: [flshots@flhealth.gov](mailto:flshots@flhealth.gov)

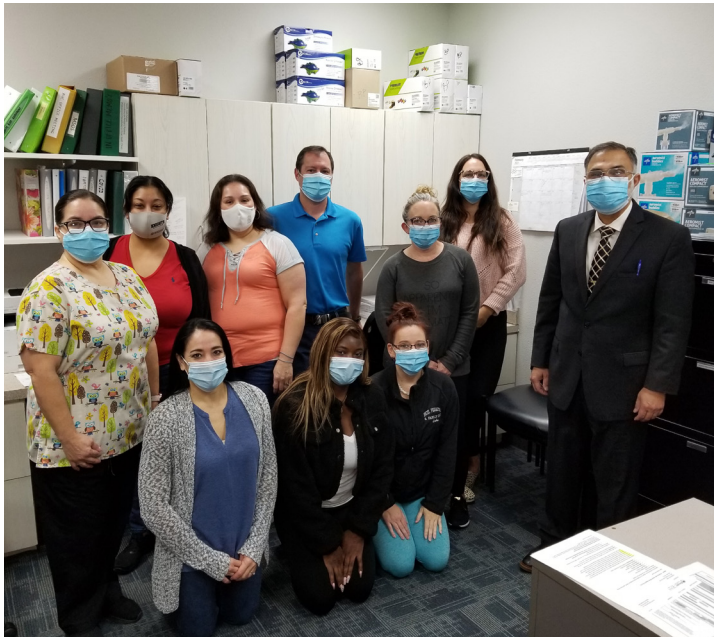
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# You Said It

STAR USER



It's always nice to know what others who are enrolled in Florida SHOTS have to say about the program. In each issue, we share what some of our users think about the registry. This interview features Jasmine Campbell, Medical Assistant for Excel Pediatrics in Clermont, Florida.

Sitting from L to R: Suzanne Wallis APRN, Jazmine Campbell, Luann Rundall Standing L to R: Maria Neves, Tamara Arana, Hermelinda Alcantara, Adam Figliola APRN, Melissa Albanese, Jessica Powers and Mohammad Afzal MD.

## What do you think is the best feature of Florida SHOTS for your office?

Florida SHOTS is an excellent website. We can always check vaccinations given to patients and what vaccines are due. Also, we can print out the list of patients who need vaccinations and send them reminder cards.

## How have you implemented Florida SHOTS into your daily workflow?

Every morning before we start our day, we check the patients and their shot records. Checking the shot record gives us the advantage to vaccinate while checking their vaccines at every visit. This allows us to catch the patient up if necessary.

## If another doctors' office were to call and ask you why they should enroll, what would you say?

I would tell them that it is one of the best ways to keep track of patients' shot records. Not only does it help the patients, but it is also vital to other providers and staff as well. We can track lot numbers, the date the vaccine is given, and the next vaccine due date. Every doctor who administers vaccinations should enroll to use Florida SHOTS.



### We're Here for You!

For more information about how you can participate, please call the Florida SHOTS enrollment desk at (877) 888-SHOT.

## Data Quality Spotlight

DATA UPLOAD

Having access to high-quality data is key as we continue to vaccinate Florida's population against COVID-19. High-quality data allows us and local partners, to plan, implement and evaluate vaccine outreach efforts to specific populations. One of the most important ways to ensure the collection of high-quality data is by working with your staff to make sure they enter complete and accurate demographic information for persons receiving a vaccination.

Currently, over 44% of all patient records in Florida SHOTS have an unknown or blank ethnicity. To assist in the improvement of ethnicity data, we strongly request that you make efforts

to better collect and accurately record patient ethnicity data, whether you are uploading the data from your electronic health record software, completing the COVID-19 spreadsheet, or recording data directly into the system.

As many patients are returning for their second COVID-19 vaccine dose, this presents an excellent opportunity to record and upload patient ethnicity data. Florida SHOTS will update the demographics for patients who were missing it previously.

Thank you for your collaboration and effort to improve the accuracy and completeness of this important information!

### Please Note:

Patient ethnicity, as well as other data elements, are reporting requirements per the Department of Health, Emergency Rule 64DER20-43.



# Did You Know?

## NEW COVID-19 Vaccine Report Added!

Health care providers can now access a COVID-19 Vaccine Report in Florida SHOTS. This report provides a list of all your patients who have received the COVID-19 vaccines within the specified time frame and includes series status and next due date (if applicable). Access our step-by-step instructions on how to generate the report on <https://flshotsusers.com/training/training-guides>.

# Tech Tips



My office uploads our shot records to Florida SHOTS, but sometimes vaccines don't show up in patient records or reports. How can we check that all of our shots are being uploaded correctly?

We're here to help! We have staff who can help you check for errors and warnings in your data and complete a **personalized data analysis** including:

- Full review of your data in the registry using the Data Quality Tool
- Review of immunization codes within your software
- Review of all rejections, warnings, and accepted data
- Patient chart review to look for discrepancies in documentation between the patient's chart, EHR, and data reported to Florida SHOTS

If you would like a thorough data quality analysis, contact our data quality specialist, Gretchen, at (786) 271-6453, or [Gretchen.Cotter@flhealth.gov](mailto:Gretchen.Cotter@flhealth.gov).

## Participating Software Providers



These software companies have created data exchange capabilities between Florida SHOTS and their EMR, practice management, or billing software. For a definition of capabilities by certification level, see "Participating Software Companies" at [www.flshotsusers.com](http://www.flshotsusers.com).

### Platinum Providers

Advanced Data Systems (ADSC)  
 AdvancedMD  
 Agastha  
 Allscripts  
 Amazing Charts/Harris  
 CareTracker  
 Aprima/eMDs  
 Athena Health  
 Care Cloud  
 CareDox  
 Cerner  
 Comtron Medgen EHR  
 Cpsi  
 eClinicalWorks  
 eMDs  
 eMedical Practice  
 Epic  
 Experity Health  
 GE Healthcare  
 GlaceEMR  
 Greenway Health  
 Henry Schein MicroMD  
 iPatientCare  
 IronBridge

iSalus Healthcare  
 Kareo  
 McKesson Med3000  
 MDFlow  
 MDRhythm  
 MDVita EHR  
 MEDENT  
 MedHost  
 Medicat  
 MEDITECH  
 Netsmart Technologies  
 NextGen Healthcare  
 NovoClinical  
 Office Practicum  
 Pediatric Concierge  
 Practice Fusion  
 Prognosis  
 PyraMED  
 Quantum  
 Script Management  
 Partners (smp)  
 Sevocity  
 STC ImmsLink  
 STI Computer Services  
 TriMed Technologies

### Gold Providers

Acrendo  
 AdaptaMed  
 Agility  
 American Medical Software  
 AMOS  
 Axion Health  
 Benchmark Systems  
 blueEHR  
 Centriq  
 ChartAccess  
 CollaborateMD  
 CompuGroup Medical  
 Corepoint  
 CureMD  
 DRS Enterprise  
 ehrTHOMAS  
 eMDs MDVIP  
 Falcon Physician  
 Flatiron  
 Focus School Software  
 GeniusDoc  
 GloStream  
 Greenway Medware  
 Health Care Systems  
 Hello Health

InSync  
 Intermedix Medios  
 MD Land  
 Meditab IMS Clinical  
 Med+Proctor  
 ModuleMD WISE  
 NCG Medical Perfect Care  
 Office Ally  
 OmniMD  
 OneTouch EMR  
 PDX  
 Physician's Computer Company PCC  
 Practice Choice  
 Professional Software for Nurses, Inc  
 Pulse Systems  
 SOAPware  
 Sorrell Solutions, LLC  
 Vipa Health  
 Waiting Room Solutions

For a list of data upload linkages currently in development, contact Diane McLeod at (813) 270-9785.

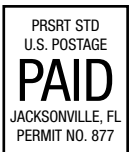
# 375 MILLION+ SHOTS

As of February 1, 2021, we've processed more than 375 million shots via data upload from 2,601 participating healthcare providers and multiple insurance organizations. There are also 2,662 real-time live web service healthcare provider connections through 119 EHRs.

Interested in learning more about how your EHR software could be set up to upload shot data to Florida SHOTS? Check out page 3 of this issue to see which software companies are currently participating, or visit [www.flshotsusers.com](http://www.flshotsusers.com) for current data upload information.



The Florida Department of Health Immunization Section  
 Bin A-11, 4052 Bald Cypress Way  
 Tallahassee, FL 32399-1719



**Florida SHOTS Enrollment:**  
**Fast. Easy. Free.**  
[www.flshots.com](http://www.flshots.com)



## Something not right?

**Bad data input can lead to inaccurate results.**

The Florida SHOTS system depends on quality data to help parents, schools, and health care professionals effectively manage immunizations. Inputting only error-free data keeps the Florida SHOTS system accurate and effective. Make sure you double check your manual entries and uploads *before* submitting.